SHIVAKUMAR SWAMY

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Seeking senior level assignments in Project Planning/ Management, Software Testing, Quality Assurance/ Control, Team Management with a reputed Organisation

CAREER ABSTRACT

* Technocrat with 10 years of enriching experience in Software Testing across different domains, like eCommerce, Utility,Pharmaceutical projects and products.
* *Presently associated with Accenture Services Private Limited, Bangalore as Senior Analyst Programmer.*
* Proven skills in developing system test plan and system test cases for the validation of software systems.
* Well versed with all stages of the STLC & Defect Tracking Life Cycle including developing test strategies, test Estimation, Resource planning/loading, test tracking and metrics generation, etc.
* Skilled at Client Server, System, Regression, Performance, Web, SOA, Functionality, Front & Back End, Integration, Regression, Installer & Compatibility Testing.
* Expertise in generating test scenarios & cases for applications at Modular, End-to-End and Integrated Levels.
* Adept in performing tests on desktop products under a range of supported operating systems and also in conjunction with third party software and data feeds.
* Well versed with RDBMS like Oracle, SQL Server and My SQL.
* Possess knowledge of CSV (Computer System Validation), 21 CFR Part 11 Compliance.
* Skilled in Test Analysis, Bug Detection, defect isolation and Report generation skills.
* Extensive experience in writing test scripts for Black Box Testing. As well as Functional, Integration, Regression Testing.
* Adept in process oriented aspects of Software Development life cycles and Agile Methodology.
* Efficient in developing problem solving and tracking bug reports utilizing Bug tracking Tools.

CORE COMPETENCIES

*- Project Management - STLC/ DTLC - Testing*

*- Defect Analysis - Quality Assurance& Control - Process Quality*

*- Process Improvement - Business Process - Team Management*

EMPLOYMENT PROFILE

***Since Jan`10 Accenture Services Private Limited, Bangalore as Senior Analyst Programmer***

***Oct`06-Apr`09 CAMO Software India Private Limited, Bangalore as Software Test Engineer***

***Jun`04-Oct`06 Global E-Softsys India Private Limited, Bangalore as Senior QA***

PROFESSIONAL SKILL SET

Technical

Operating Systems : DOS, Windows NT/ 2000/ XP/ Vista

Databases : SQL Server, Oracle, My SQL

Languages : VB Script., SQL

Testing Tools : Rational Robot, Rational Test Manager, Rational Site check, QC10.0.

SOAP UI & Hermis JMS : Web Service & Performance Testing, Rational Function Test [RFT,

Worked on evaluation versions), Microsoft Application Test Center (ACT)-performance testing tool for .Net application.

Configuration Management Tool : Visual Source Safe, SVN, Clear Case

Functional

* Understanding the testing effort by analyzing the requirements of project.
* Estimating and obtaining management support for the time, resources and budget required to perform the testing.
* Configuring and manually testing the applications and developing test plans and test cases.
* Accepting testing for released projects and allocating resources.
* Testing software programs to compare to specifications and documentation.
* Identifying and analysing defects, questionable functions, errors, and inconsistencies in software program functions, outputs, online screens, and content.
* Documenting & communicating test plans, test results, analysis, & unresolved problems using automation tools.
* Providing scope, resource and time estimates for projects presented to QA for testing and analysis.
* Designing and coordinating the implementation and availability of the QA test environments, and ensure compatibility of QA test.
* Providing QA test status and progress reports as appropriate to top management.
* Documenting, implementing, monitoring & enforcing processes for testing as per set standards.
* Tracking and preparing the report of testing activities like test testing results, test case coverage, required resources, defects discovered and their status, performance baselines etc.
* Contributing in various projects across Life Sciences domain involving:
  + Requirement Analysis, UAT Design, Validation Protocol Design, Validation Protocol Execution.
  + Trace matrix, Validation Summary Report, Project Management and Review activities related to Gxpvalidation Process.
* Developing Use cases and RSV (Requirement Specification Verification) document.
* Executing various Test cases for OQ, PQ, WOQ, WPQ which currently include Telephony via Interactive Voice Response (IVR) and Web.
* Involvement in Peer Reviews of various Executed and as well as Un Executed Test Plans.

PROJECTS HANDLED

* Evaluating functional and non-functional requirements.
* Reviewing and approving test deliverables such as Test Scenario, Cases, IQ, OQ, PQ, TSR and Defects.
* Interacting and liaising with Business Associates and Clients.
* Developing test strategies and test estimation preparation.
* Assessing functional as well as non-functional requirements.
* Developing work schedules and handling resource loading activities.
* Devising test scenario and distributing the same to team for test cases preparation.
* Performing technical review on test cases and conducting test coverage analysis.
* Undertaking activities pertaining to Defect Management and BAT.
* Handling installer testing ensuring that the installation is done in a proper and efficient manner and system operations as expected various operators including trial, customised and full versions.

1. ESICAL Since Oct`13

Client: Pfizer-Wyeth

Domain: Life Sciences-Clinical Trials

Role: QA Validation Manager

*Summary*: This project was devised to gather requirements of the Pfizer clinical trials across all products. This is a cloud based and will also replace convention tracking for clinical trial records handling.

2. Cobas Apr`13-Oct`13

Client: ROCHE-Switzerland (Onshore Exp)

Domain: Life Sciences-Diagnostic

Role: Senior Analyst programmer

Platform: .Net, WPF, WCF, Oracle, C, C++.

*Summary*: This software as evolved and executed to fulfill hardware requirements of the Cobas instrument. This software can be utilized for diagnosing & evaluating Blood and DNA for multiple diseases like HIV & Diabetes in a cost effective and indexing a patient’s haemoglobin glycation in real time, without time-consuming and staff-intensive post-analytical steps. This software enhanced clinical workflows as well as saves time and costs.

3. Cast Iron Dec`12-Mar`13

Client: Novartis-Swiss / Accenture Services Private Limited

Domain: Life Sciences-CRM Backend

Role: IGM Remediation, GAP Analysis of Operation, CI Documents, CFR Part

Platform Veeva CRM; CSV Manual (Ink based Validation testing)

*Summary*: This project included development of a Novartis sample management tool with two areas viz. validation of the Cast Iron tool for Lacan region and validation of Cast Iron Global Environment. Cast Iron tool is a middleware tool that facilitates the interactions (Lacan CI Projects-Orchestrations or Interfaces) including GxP and non GxP between enterprise applications and the Veeva CRM cloud.

4. MERCK eProject Jun`12-Nov`12

Client: Merck

Domain: Life Science -Pharma

Role: Senior Analyst Programmer

Platform TIBCO CIM, RRDE, eRDR, eVOC

*Summary*: This project was formulated to develop different project to meet MERCK BUSINESS & Functional re requirement using TIBCO CIM, RRDE, eRDR, eVOC.

5. MERCK GSIP STAR Jan`12-Jun`12

Client: Merck

Domain: Life Science -Pharma

Role: Senior Analyst programmer

Platform: Oracle Empirica Signal, Oracle SQL Developer, Argus Safety, Argus Insight (ETL) Sharepoint

*Summary*: This project included development of the ‘Surveillance & Trend Analysis Reporting-STAR’ with Safety & AE analysis/statistics perspective. This project involved integration of STAR with MARRS.

OTHER PROJECTS

At Accenture Services Private Limited, Bangalore

* *MHRA Prepayment* from Mar`11-Jan`12.
* *INDE* from Jan`10-Mar`11.

*At CAMO Software India Private Limited*

* The *Unscrambler* from Oct`06-Apr`09.
* The Unscrambler Online from Oct`06-Apr`09.
* Quali-Sense from Oct`06-Apr`09.

*At Global E-Softsys India Private Limited*

* E-BusinessPro from Mar`05-Oct`06.
* MyTime from Jun`04-May`05.

CERTIFICATION

*ISTQB Certified Tester (Foundation Level)*

EDUCATION OVERVIEW

2003 B.E (Computer Science) from REC Bhalki (VTU)

PERSONAL VITAE

Date of birth: 1st June, 1980

Location preference: Bangalore/ Pune /Mumbai